

EMPLOYMENT OPPORTUNITY – Halifax
Relationship Manager
Manufacturing Integrated Service Team
3 Month Term



About Us

By working to keep Nova Scotians safe, healthy, and on the job, and supporting them when their lives are impacted by workplace injury, WCB Nova Scotia is contributing to a safer, stronger province. We provide workplace injury insurance to approximately 18,800 employers and 300,000 workers across the province. Our vision is a Nova Scotia safe and secure from workplace injury.

WCB Nova Scotia is consistently recognized as a top employer in Atlantic Canada and across Canada, including the national honour of being a Top 100 Employer and one of Canada's Most Admired Corporate Cultures.

About the Role

The WCB is seeking an energetic and confident leader with strong relationship-building skills to join our Service Delivery Team. It's an exciting time to work at WCB, as we transform to modernize our processes and systems, and evolve how we provide service.

The Relationship Manager (RM) serves as the key contact for large workplaces for an assigned portfolio across the province, and is instrumental in developing the WCB's profile and advancing our Prevention and Return to Work (RTW) mandates with customers. The RM is a respected and trusted industry advisor on Prevention and RTW, and offers expertise gained through working closely with best-practice leaders and industry/safety associations. The RM guides the workplace through the workers' compensation system while ensuring a clear understanding of the strategic importance of workplace safety and the importance of safe and timely return to work. The RM will share specific workplace knowledge with the integrated service team in order to support the provision of value-added service that meets the needs of the workplace. The RM will seek to influence behavioral change in the workplace with respect to RTW and Prevention, to achieve targeted outcomes.



As safety champions, all employees are responsible for following safe work procedures, using personal protective and safety equipment as required, knowing and complying with all regulations, reporting any illness or injury immediately to their manager, reporting unsafe acts and unsafe conditions and cooperating with occupational health and safety initiatives. We are a scent-reduced environment. WCB champions safety and promotes a diverse and respectful workplace.

As an ideal candidate, you possess:

- A university degree;
- A minimum of 3 years' experience working in customer/account management, disability case management/ return to work **and/ or** occupational health and safety;
- A minimum of 4 years' experience working at a senior responsibility level.

Travel is a requirement; candidates must have a valid driver's license and daily use of a dependable, safe automobile.



We offer a competitive compensation package including a salary range of **\$64,032- 79,990**.

Please email your resume and cover letter as **one** document **with your name and the job title in the document title (Microsoft Word format)** to hrdept@wcb.ns.ca by 4 pm, **September 22, 2017**. In the **subject line** of your email, please quote competition number: **JV 84-17-EXT Relationship Manager**.

We thank all candidates for their interest, but only those selected for interviews will be contacted.

Any offer of employment will be conditional upon the completion of all applicable background checks and confirmation of credentials, the results of which must be satisfactory to the employer.

The WCB is an equal opportunity employer committed to supporting and developing our employees. Visit our website at www.wcb.ns.ca.