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**At its meeting on April 20<sup>th</sup> the Workers' Compensation Board of Directors:**

- Received an overview of key performance measures used on the Balanced Scorecard.
- Received an update on the status of the Action Plan for Nova Scotia's Health and Community Services Sectors.
- Received a report from the Chair of the Business Transformation Advancement Program Subcommittee ('the Subcommittee') on discussions at their April 13<sup>th</sup> meeting including:
  - An overview of the inception phase of the Core Systems Replacement project;
  - An update on the status of the Business Transformation Advancement Program for the month of April, 2017;
  - A meeting with the External Risk Advisor to receive a risk advisory update on the Business Transformation Advancement Program for the month of April, 2017;
  - Approval of the Subcommittee's recommendation to exit the Development and Testing Stage of the Online Channels Project; and
  - Approval of the Subcommittee's recommendation to proceed to the next stage of the Online Channels project, the Development and Testing Stage, including the release of funds to work on the next stage of the project.
- Met with the Client Relations Officer of the WCB Nova Scotia.
- Approved a document entitled "Program Policy Background Paper - Clarification of Rate Setting Policies: *Policy 9.3.1R1 – Classification, Rate Setting and Experience Rating Process* and *Policy 9.3.3R1 - Data Used in Rate Setting at Rate Group Level*" for consultation with stakeholders.

*Please note that new and revised Policies are distributed to all Policy Manual holders. The Policy Manual is available at regional public libraries, and is posted on the Workers' Compensation Board of Nova Scotia's website, [www.wcb.ns.ca](http://www.wcb.ns.ca)*

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Duncan Williams  
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