

MyAccount

Online services for employers

We've made some changes to the look of MyAccount, and expanded on the services you already enjoy. We've introduced a new secure messaging feature. With secure messaging, you can ask questions and exchange information and documents at any time.

How-To: Communicating with WCB Online

MESSAGES

Rates | Claims | Prevention Tools | OH&S | User Profile

Messaging allows for direct and timely communication with the WCB. Questions about your employer account? A payment or form? A claim or return-to-work plan? With MyAccount, you can send a message to WCB by using the "New Secure Message" button. You can also attach and send us files. Simply select "Messages" in the top right hand corner of MyAccount, and then select "New Secure Message".

New Secure Message

You will receive an email when you have a message from us in your account. Once you sign in to MyAccount and click "Messages", you will see a bell icon in the top right-hand corner that shows the number of recent messages you have received.



You'll also be able to view a summary of all of your messages in the "Messages" section of your account.

Message #	From	Message	Claim #	Topic	Updated	Status
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By clicking on a message number, you can see details of that message and any attached files.

Get started at my-account.ns.ca