

EMPLOYMENT OPPORTUNITY – Halifax
Case Manager
Service Delivery and Workplace Services
Term until December 29, 2017 and Future Term and Permanent Opportunities



About Us

By working to keep Nova Scotians safe, healthy, and on the job, and supporting them when their lives are impacted by workplace injury, WCB Nova Scotia is contributing to a better province. We provide workplace injury insurance to approximately 18,700 employers and 300,000 workers across the province. Our vision is a Nova Scotia safe and secure from workplace injury.

WCB Nova Scotia is consistently recognized as a top employer in Atlantic Canada and across Canada, including the national honour of being a Top 100 Employer and one of Canada's Most Admired Corporate Cultures.

About the Role

The WCB is seeking an energetic, adaptable individual with a strong Case Management background to join one of our Service Delivery Teams. It's an exciting time at WCB as we go through a business transformation to modernize our processes and systems, and evolve how we provide service.

As a Case Manager you would be responsible for a broad range of responsibilities including assessing the needs of individual workers and the extent of WCB's responsibility in each case; exercising leadership responsibility in the development of a goal-oriented return-to-work plan; liaising with employers, health-care providers, unions and other service providers to ensure access to appropriate medical and vocational rehabilitation services; monitoring and evaluating assigned caseloads; preparing detailed return-to-work plans for each worker; documenting reasoned decisions; participating in the development of procedures for return-to-work management; providing complete assessments of the injured worker's financial status and application of rate setting mechanism; approving and authorizing services and benefits for injured workers on an on-going basis, including earnings replacement benefits, medical aid, vocational rehabilitation, and permanent impairment benefits; and, upon completion of active intervention, assessing entitlement to wage-loss benefits and, where wage loss occurs, calculating an award as per the Workers' Compensation Act and policies.



The Case Manager is responsible to coordinate and/or provide a full range of vocational rehabilitation services. This may include (but is not limited to) job search and development; negotiating wage subsidies; developing alternative employment opportunities; and maintaining control of the worker's vocational rehabilitation benefits and services while participating in a vocational rehabilitation program. As a Case Manager your ability to adapt to changes in caseloads and/or teams is key to your success in the role.

As safety champions, all employees are responsible for following safe work procedures, using personal protective and safety equipment as required, knowing and complying with all regulations, reporting any illness or injury immediately to their manager, reporting unsafe acts and unsafe conditions and cooperating with occupational health and safety initiatives. We are a scent reduced environment. WCB champions safety and promotes a diverse and respectful workplace.

As an ideal candidate, you possess:

- A University degree, preferably in the Liberal Arts, Social Sciences, counselling or psychology.
- A minimum of four years' experience in a decision making capacity within a disability case management environment, or an acceptable combination of education and experience.



Travel is a requirement; candidates must have a valid driver's license and daily use of a dependable, safe automobile.

We offer a competitive compensation package including a salary range of **\$60,985 - \$76,181**

Please email your resume and cover letter as **one** document **with your name and the job title in the document title** (Microsoft Word format) to **hrdept@wcb.gov.ns.ca** by 4 pm, May 26, 2017. In the **subject line** of your email, please quote competition number: **JV 44-17-EXT** Case Manager.

We thank all candidates for their interest, but only those selected for interviews will be contacted.

Any offer of employment will be conditional upon the completion of all applicable background checks and confirmation of credentials, the results of which must be satisfactory to the employer.

The WCB is an equal opportunity employer committed to supporting and developing our employees. Visit our website at www.wcb.ns.ca.